## PEOPLE & TECHNOLOGY

Real Time Location and Smart Sensing

Making IoT a Reality Today
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## Content



- 1. Introduction People & Technology
- 2. Infrastructure
- 3. Applications
- 4. Example Cases Forklift Tracking
- 5. Conclusion & Next Steps

## Our focus





# Real Time Location & Smart Sensing End-to-End Solution Provider



Track Anything Real-tir

Real-time Locating and Tracking Assets, Objects, People Vehicles

**Sense Anything** 

Gathering environmental info like Temperature, Humidity, Bio-Signal,

Movement, Vibration...

**Create Insight** 

Data Analytics using fusion between location and smart sensing

**Create Instant Value** 

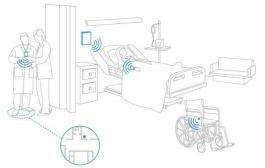
Prepackaged Solution bundles for rapid deployment and instant value

## Real Time Location Systems (RTLS) become essential in many fields



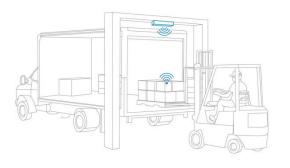
## IDTechEx Research predicts \$10 billion market for real time locating systems

- Bluetooth Low Energy (BLE)-based RTLS highest growth rate in Location Market
- Strong needs in 90% of workflows



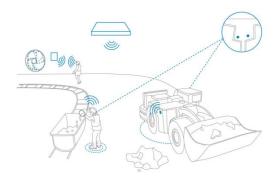
#### Hospital

- Tracking mobile assets in hospitals
- Monitoring of patients bio info
- Navigation & information push



#### Warehouse

- FIFO process for materials in warehouse
- Process efficiency and error prevention
- Automatic inventory and flow control



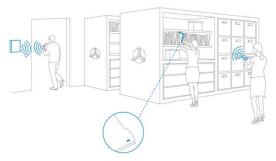
#### Safety

- Monitoring of workers' vital signs
- Precaution and Prevention of Hazardous Area Operations



#### **Access Security**

- Track visitor location real-time in enterprise
- Location based security levels / geo-fences



#### **Asset Security**

Tracking key items such as devices, confidential documents and prototypes

## People and Technology - In a nutshell



## People & Technology

- Established in 2013. Headquarters in Seoul, Korea
- Highly skilled core team working for Mobile Embedded and Enterprise software companies
- Subsidiary in Switzerland for EMEA Expanding partnership in EU and in Japan
- End-to-end Real-Time-Location solution provider based on Bluetooth-Low-Energy
- 30+ corporate customers / 5.5 Mio. private users
- High accuracy (1m-2m) with low infra invest
- High quality, fast delivery, low price

# Real-Time Location System (RTLS) & Location Based Service (LBS)

#### **Asset Tracking**



- Tracking of valuable assets and material flow
- Improvement of productivity in warehouse, intralogistics, production lines and healthcare

#### **Process Optimization**



- Improvement of process flows, equipment usage
- Tracking quality sensors in production environment
- Push information/alerts for deviations from process flow & quality

#### **Worker Safety**



- Real-time locating of workers in emergencies
- Preventive sensing & alerting of hazards
- Instant response to workers & dispatch of rescue team

#### **Access Security**



- Smart zone based access control of visitors and staff
- Tracking of important assets
- Alerting of abnormal patterns to security personnel

## Proven industry solutions in multiple large operational deployments



**Corporate Customers** 



> 33

**Indoor Customer** Area monitored



> 2.371.670 m<sup>2</sup>

**Objects / Assets** tracked



> 99.382

대한노인요양병원협히

**Users** (via LBS App)



> 5.650.000

**Hospitals** Healthcare



**Services** B2G

Commerce























korea express



SAMSUNG





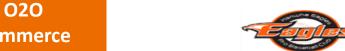














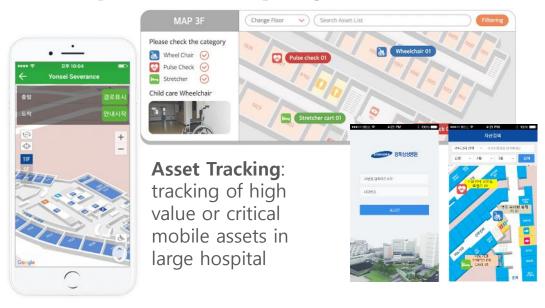


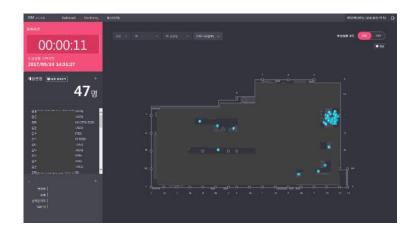




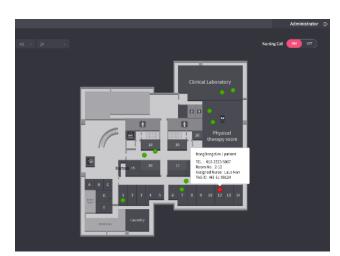
# **Examples of deployed solutions**







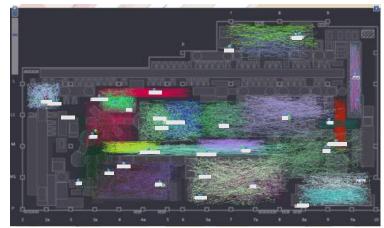
**Worker safety**: real time view of number of people and location in each floor of chemical factory in case of urgency



**Senior Care**: Monitoring calls from patient to nurses & anti-wandering



**Security Control**: Real time Monitoring of worker activities (Geolocation) in Datacenter



**Process optimization**: Monitoring assets in industrial environment

# Our mission is to provide our customers with ...



• Innovation and experience lead in the optimal RTLS technology (BLE)

• Solution platform provider with core intelligence and ready-to-use applications

• Immediate creation of added value, yet flexibility, open interfaces

• Low infrastructure investment and low maintenance costs

Optimum cost position (TCO), limited incremental costs for scaling

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# End-to-End solution platform with ready-to-use applications









IndoorPlus+ Compatible Hardware









IndoorPlus+ Dedicated Hardware

# **Examples of compatible Hardware BLE tags/beacons**



Leveraging the ecosystem BLE Tags

## Indoor Plus\*



#### Vehicle Tracking

 Moving Objects and Vehicles











#### Small and Thin BLE Tag

- Thin Tag, Solar Type, Charged Battery
- NFC & Barcode





Beacon Tag

- Worker safety

#### Card Holder, Badge Type

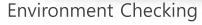
- Card Holder
- With RFID TAG





# Wearable Type

- Heart Beat, Temperature, Running
- 6 Axis Accelerometer + health checking sensors



- Dust detection
- Co2, Temp, Humidity, Nox Gas





## Typical physical deployment- Wireless option



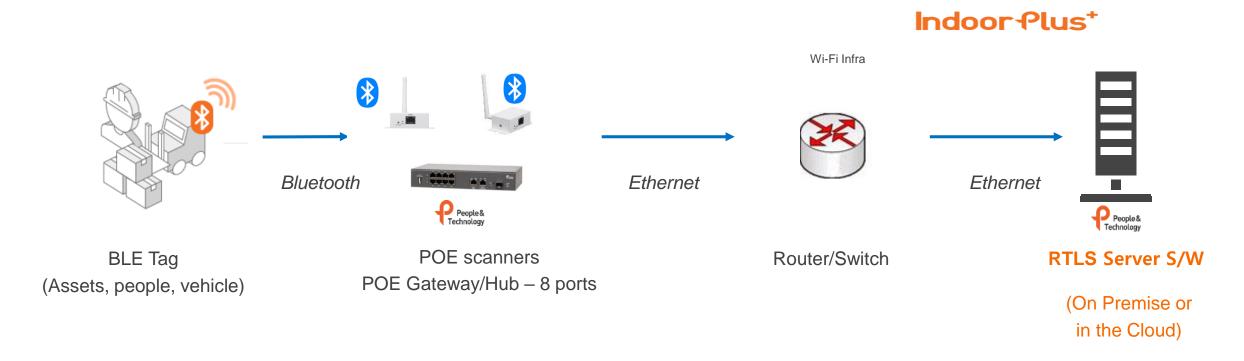


## USB BLE/Wi-Fi Scanner – concept all-in-1

- Scanner to collect BLE signals, pre-process them and send them to the central server for processing - RTLS
- iBeacon Tag "Advertise" plays the role of fixed beacon for geolocation of smartphones/smart tablets - LBS

# Typical physical deployment – Wired option





## **POE** scanner et Gateway/Hub

- POE Scanner powered via Ethernet cable collects BLE signals, pre-processes them and sends them to the central server for processing
- POE Gateway Gateway that supports up to 8 POE scanners and is connected to the company's Ethernet network

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# Indoor geolocation applications used across many industries



1	Asset	Trac	king

Tracking of valuable assets and material flow in warehouse, intralogistics and in hospitals

Worker Safety

Identify where workers are in case of urgency, monitor workers in sensible zone of the building

**III** Flow Optimization

Record, analyze and improve process flows within offices, factories – Re-arrange tasks, facilities

Quality Control

Combine collection of various environmental sensors and location to address quality issue and timely response

Productivity

Avoid wasting time to find assets, improve stock management, use location to monitor process

Access Security

Track location and trigger actions based on location, prevent access to or exit from definable areas

Indoor Navigation

Personalized precise Indoor-Turn-by Turn navigation with localized content or content push such as product information, offers, e-coupons etc.

## **Asset Tracking**



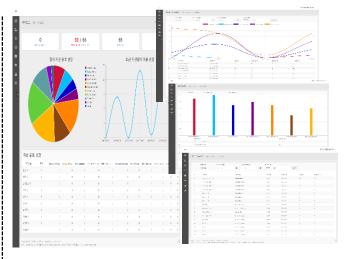




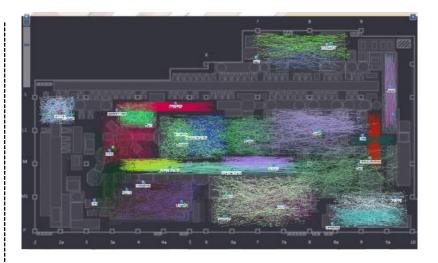




- Real-time search of moving / unmoving assets
- Self-registration of assets / by employees
- Web-based application and mobile application for employees



- Asset Tracking Data Analysis
- Dashboard



- Real-time visualization of moving objects
- Heatmap of the asset movement

#### **Typical Customer Questions**

- How many times each asset is searched?
- When is an asset searched and/or moved?
- What is the "moving distance" for each mobile asset?
- Do we need more or less of a particular device?

#### **Customer results**

- ① Reduce non productive time from 1.5 hours to 0.5 hours
- 2 Build Purchase Plan based on actual data from operations
- 3 Reduce the equipment maintenance fee based on actual data
- 4 Empoweing staff to better use the assets



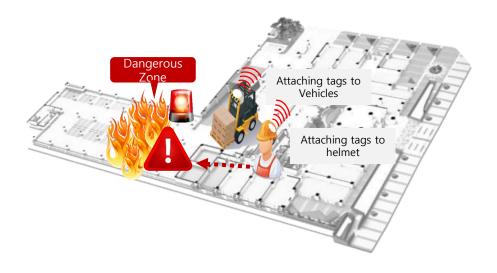
## **Worker Safety**





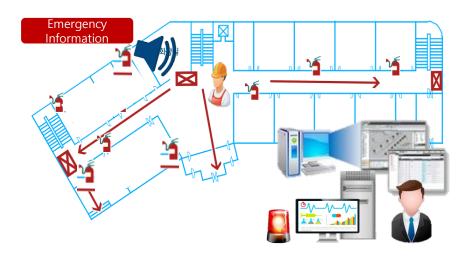


#### **Control of dangerous zone**



- Worker Position Tracking for Safety
- Real Time Scheduling of Workers
- Target : Worker (People)
- How to Manage
- ① Installation of Beacon Scanners
- 2 Attachment of Beacon Tag (People Helmet, Vehicle inside)
- 3 Arrangement of Workers
- ⑤ Alert to Operator for Safety Actions

# Emergency people location, counting and evacuation & rescue support



- Alarm/Messages when Worker enters Danger Zone
- Inform of Safe Escape Path when Emergency
- Target : Worker(People)
- How to Manage
  - ① Installation of Beacon Scanner and Attachment of Beacon Tags
- ② Siren/Message/Alarm when Emergency
- 3 Guide for Safe Escape Path by Broadcasting

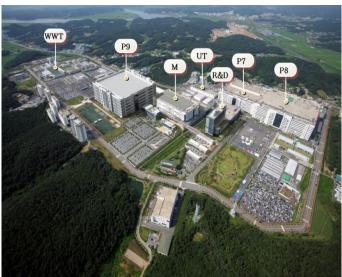


## **Worker Safety – Example Consumer Electronics**





- **LG Display** had human fatal accident in 2015 due to the leakage of Nitrogen gas.
- \$30M Loss due to factory line outage
- Factory very large and highly automated, it was not possible to locate rapidly workers and send in rescue team
- In early 2017, LG Display chose IndoorPlus+ RTLS as Workers Safety Solution backbone engine. (1st factory deployment in April 2017, Expansion in 2018)





Nitrogen gas facilities during police investigation on leakage

#### P&T IndoorPlus Safety Application – Real Time Dashboard for LG

In case of urgency, the timer for rescue period is turned on Ouick identification of workers RTLSPILOT님 (설비/환경 PI 팀) 비상상황 모드 ON OFF → P8 공장동 ·· CR5F E3(상부) ·· 00:00:38 2017/05/24 14:31:27 재실인원 📼 인원 전체선택 **47**<sub>B</sub> 박현우 / 기사 List of workers Each blue dot is a worker and contacts Number of workers on this floor: 47

# **Process Flow Optimization – Example Engine Manufacturing**





## Hanwha Techwin

Produces major aircraft engine parts

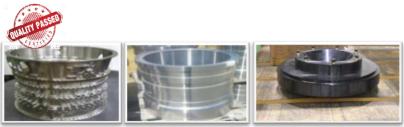
- Constraints: Operation in various tough environments such as various iron structures, washing, gunpowder chemicals. RFID, a competitive technology, abandoned due to technical issue,
- Goal: Needs time check production across 36 processes, prevent human errors, identify process to re-arrange or relocate.
- Implementation: RTLS to check time each process need automatically (no human intervention) by tracking parts locations

# VTL Process

IndoorPlus+ checks the IN-station and OUT-station to check automatic process starting time



For several sub-processes. IndoorPlus+ check each process starting and end time thanks to location



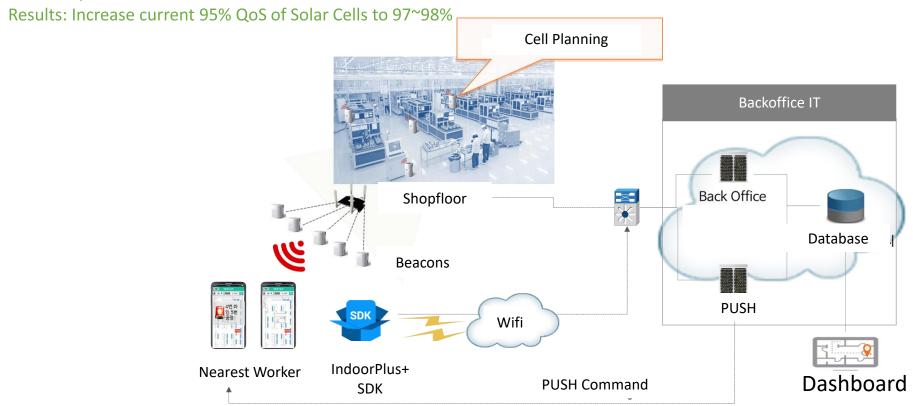
Materials, Semi-Finished Products, Finished Products should be tracked

IndoorPlus+ is the only product that passes the Quality Audit (BMT)

# **Quality Control – Example Solar Cell Manufacturer**



- Highly automated manufacturing with very few human operators (~100)
- Combination of geolocation of operators and Smart Sensing (e.g., Humidity, Temperature )
- Whenever something wrong happens in a certain facility, dispatch the nearest workers to check it → The faster, the more QoS



## **Productivity** – Example Logistics Automation







#### Indoor Plus Smart Warehouse

#### **Datenanalyse**

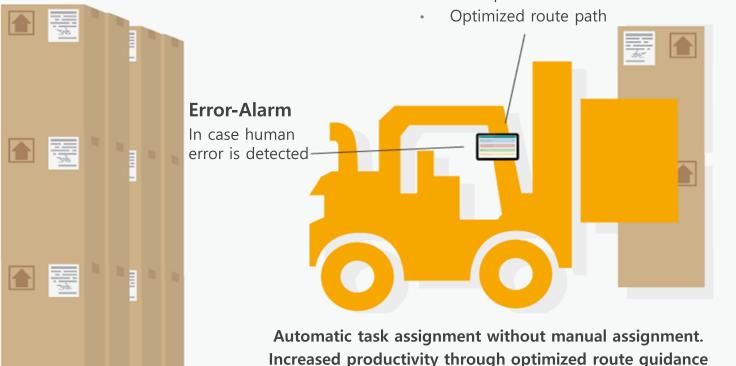
- Velocity, total operation hours
- Moving path for each assets ,
- Hours for loading and unloading

#### **Task & Navigation App**

- Real Time task allocation
- Item quantities

#### **Asset Management**

- Availability status of assets (e.g. pallet ready / package ready)
- Real-time location monitoring
- Confirm movement path





## **Access Security**



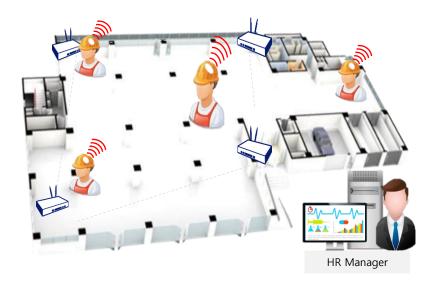


BLE Tag attaching

Security Manager

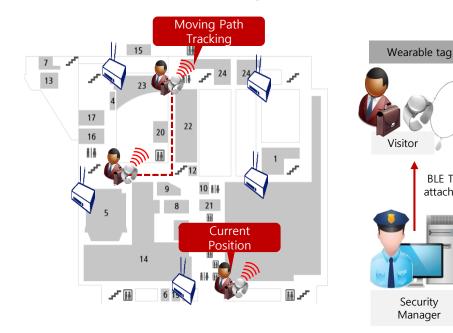


#### **Workers Attendance Management**



- Worker Attendance management
- Target: Worker (People)
- How to Manage
- 1 Installation of Beacon Scanners
- 2 Distribution of Beacon Tag to Target
- 3 Arrangement of Workers
- 4) Tracking data to be used as administration datasdaten

#### **Visitor Location Tracking**



- Security/Safety management for Visitor
- Target: Visitor or Conractor (People)
- How to Manage
- 1 Distribute Beacon Tag to visitors and register to system
- 2 Tracking of Visitor
- 3 Monitoring Visitor location with purpose of visit
- (4) Alert Visitor at Risk area or area must not visit



## **Access Security – Example Data Center**





### **Requirement:**

- Hyundai Finance Data Center: Track in real-time location of visitors, external workers or employees to trigger alarms on access to unauthorized area. Identify in real-time where workers are in case of emergency.
- Solution implemented in 2016 and complementing & utilizing existing CCTV infrastructure

#### P&T IndoorPlus Security Application - Real-Time Dashboard for Hyundai

Real-Time Tracking of Visitors & Workers Movement Paths / Foot tracking Records / Geo-Fencing

When a certain worker enters into non-allowed area. the CCTV screen pops up for security check



# **Indoor Navigation – Example Hospital**





#### **Customer & Objective**



- Pusan National University Hospital is the 5<sup>th</sup> largest Hospital in Korea.
- Around 1,200 beds. 11 buildings, about 83,734 m2 size
- This hospital wants to provide more convenient services to visitors, patients and staff and optimize their outpatient flow through buildings.

#### **Solution & Deployment**

- 400 beacons deployed
- <u>IndoorPlus+ for Smartphone Solution + Analytic View</u> & Mobile Web Legacy integration
- Integration with HIS (Hospital Information System) for Automatic check-in of outpatients
- <u>Voice Navigation</u> for visually impaired people







Presence & Navigation View of Smart Phone App



Heat-map for flow of human traffic in hospital

## https://www.youtube.com/watch?v=eVChC5SPFvE



Around 1.5m accuracy Within 1 sec delay

#### Results

- Improved visitors and patients experiences ( <u>31% up satisfaction index survey</u> )
- Systematic use of people flow analytics to make more efficient reshuffles and department layout
- Increased staff productivity Step by step automatic navigation guide (with location and push system) <u>reduced</u> <u>about time spent by staff up to 20%</u>
- The PUSAN Hospital continue to be ranked among best innovative leader with IT/Healthcare innovation

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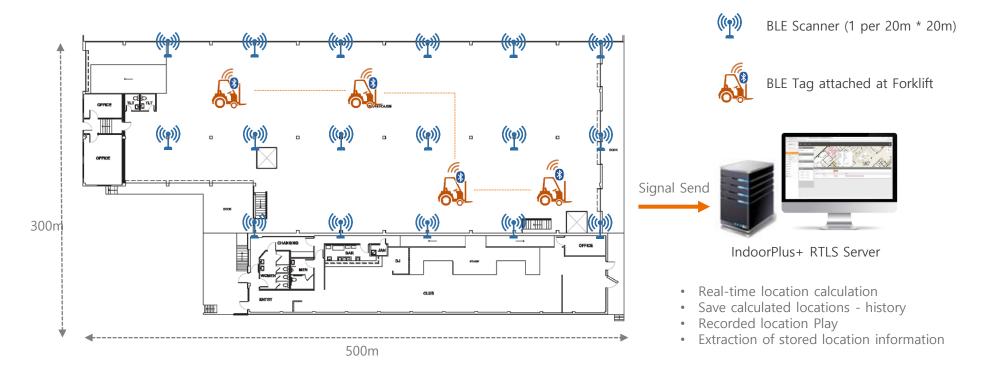
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# Real-Time Recording of movement path of forklift (PoC)



## Rapid deployment by adopting HW and SW of IndoorPlus + RTLS solution

- ① Attach the Bluetooth Low Energy tag (BLE Tag) to the top of the forklift
- 2 A Bluetooth scanner (hereinafter referred to as BLE Scanner) is installed in the factory space and a network (wired or wireless) connection
- ③ Transmit the signal collected by BLE Scanner to IndoorPlus + RTLS server
- 4 IndoorPlus + RTLS server for location calculation and storage of forklift path, Play-recording, Data extraction for path optimization analysis

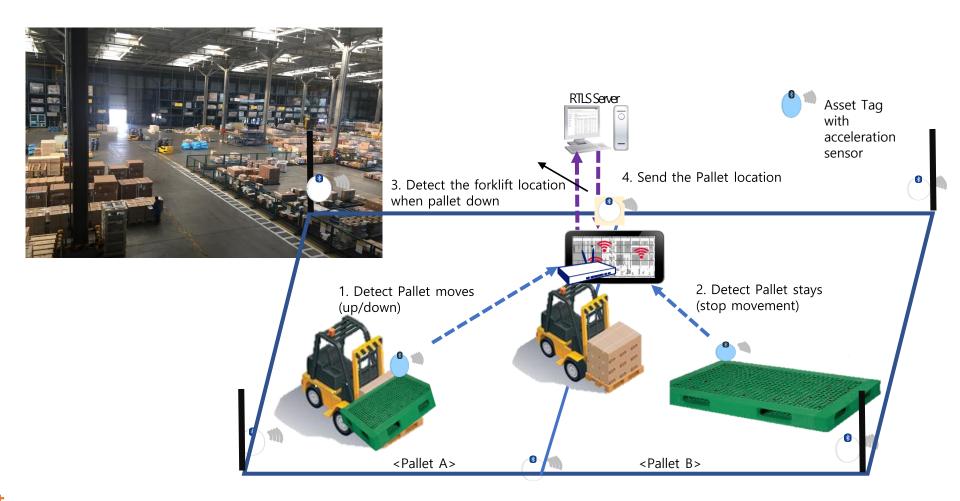




# **Productivity – Example Warehouse management**



- Pallet tracking (Up/Down) and Availability tracking (Stay)
- Workflow ptimization of pallet movement
- Next Phase: Propose next pallet to forklift driver



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## **Conclusion and Next Steps**



What are potential RTLS use cases that could create value for Partner and its customers?

 What could be a good Test-installation, Proof of Concept or Pilot to deploy so we can demonstrate the solution?

Next steps – Who, What, When?